GA 46. Virtual Private Network Policy

Title:	Virtual Private Network Policy
Policy Number:	GA 46/ 07.18
Effective Date:	July 24, 2018
Issuing Authority:	VP for Development

1.   RATIONALE

This policy sets out the requirements for the use of RHU Virtual Private Network (VPN) by authorized users.

2.   POLICY

Use of the VPN requires an internet connection and compatible operating system, software and browser

- Access to the University VPN service is on a case by case basis.

- Currently only University IT Staff are permitted to use this service.

- Users of the service shall authenticate with RHU firewall credentials

- Each user is responsible for undertaking reasonable protection of their University username and password and should not disclose these to anyone or write them down. Users shall report compromised credentials at the earliest opportunity.

- Each user is responsible for ensuring that the client device used to access University resources is used only by the authorized party and appropriate controls and good practice are adhered to.

- The VPN service shall only be used for approved University business and academic reasons.

- All Microsoft Windows and Apple Mac devices used to access the University VPN shall have a firewall enabled and antivirus installed and be within 10 days of the latest update provided by the antivirus manufacturer.

- Mobile telephones are not currently compatible or permitted as a VPN client device.

- Jailbroken or rooted tablet devices (i.e. devices which have had security settings disabled) will be denied access to the service for security reasons.

- Windows XP devices will be denied access to the VPN service for security reasons.

- When connected to the VPN all traffic will be directed to the University network and is subject to its controls, policies and network/firewall restrictions.

- Users will be disconnected after 30 minutes of inactivity. Users must then re-authenticate to resume access.

- Users are permitted a single concurrent active session.

3. RELATED DOCUMENTS

> IT Manual

4. APPROVAL AND REVIEW

Approved by RHU Administrative Board on October 22, 2024